



# MADISON COLLEGE VETERANS SERVICES

## Mission Statement & Resources

**The mission of Madison College Veteran Services is to increase access to and success in postsecondary education for veteran students and their families by providing a broad range of services, fostering peer connections and coordinating community support.**

Veterans Services staff are available to assist veteran students with educational benefits questions and to certify veteran student enrollment.

Veterans Services is located in the Madison College Enrollment Center and does not have the authority to grant or deny benefits or payments. Only the State and Federal approving agencies can make determinations of eligibility and approval of payments.

### **Functions of Veterans Services**

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- Assisting with identification of federal and state education benefits eligibility
- Educating veteran students about their benefits
- Providing information and referral to internal and external partners
- Providing resources and knowledge necessary to empower veteran students to be their own advocate

### **Responsibilities of Veterans Services**

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- Assisting with applying for benefits via workshops, printed materials and website
- Providing information on how education benefits and college processes work together
- Meeting with veteran students during walk-in hours, workshops and appointments
- Connecting veteran students with college resources, such as advising, counseling, tutoring services and financial aid, to promote success at Madison College.

### **Goal of Veterans Services: To Assist and Support Veteran Students**

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Madison College Veterans Services is not a branch of the DVA or WDVA. It is a resource like any other within Madison College and as such it has limitations.

Veterans Services cannot:

- Approve or deny veterans education benefits
- Make changes to a student's federal application for benefits (VONAPP)
- Advocate on behalf of the veteran student to outside agencies

Through clarification of its role, Veterans Services works to ensure successful communication with veteran students and to establish realistic expectations of its objectives and services.

*See reverse side for additional resource information →*

# MADISON COLLEGE RESOURCES

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Madison College has a supportive administration, great faculty, students that appreciate veterans and a variety of great resources. For complete information on the following services, visit [madisoncollege.org](http://madisoncollege.org).

1. **Veterans Services Office** – Enrollment Center, Room 159, Truax – Tel. (608) 246-6038
  - Federal and state educational benefits
  - Mobilization (deployed) while registered in classes or applying to a program
  - Walk-in sessions – Tuesdays, 9-11 a.m. and Wednesdays, 1-3 p.m., Room 159
2. **Enrollment Center** – Room 159, Truax – Tel. (608) 246-6100  
Office hours: Monday – Thursday 8 AM – 6 PM and Friday 8 AM – 4: 30 PM
  - **General Veterans Education Benefits Information**
  - **Program admissions**
  - **Financial aid** - Veterans benefits DO NOT preclude you from receiving financial aid (loans, grants, scholarships). For additional information on financial aid while using veterans benefits, contact Madison College at (608) 246-6170
  - **Registration & Transcripts**
3. **Student Development Center** – Room 159AA, Truax –Tel. (608) 246-6076  
Office hours: Monday – Thursday 8 AM – 6 PM and Friday 8 AM – 4: 30 PM
  - Academic advising
  - Personal Counseling
  - Conflict Management Counseling
  - Disability Resource Services
4. **Career and Employment Center** – Room 147, Truax – (608) 246-640
  - Career Planning & Resume Services
  - Employment & Internship Search and Interview Preparation
  - On-campus Employment Opportunities
5. **Testing, Tutoring, Learning Centers and Library**
  - **Tutoring Services** – available to degree (credit) students at all campuses
  - **Writing Center** – provides advice and guidance at any stage of your writing process
  - **Testing & Placement Assessment Center** – assess math, reading and writing skills
  - Traditional on-site **library** services and 24/7 online access to resources and services
6. **Vets for Vets Club** – peer-to-peer student veteran club

## EXTERNAL SERVICES & RESOURCES

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1. **Dane County Veterans Service Office** – Tel. (608) 266-4158  
State and federal benefits assistance; *all* veterans should register their DD214 with their CVSO.
2. **Madison VA Hospital** – Tel. (888) 598-7793
3. **VA Returning Service Members (OIF/OEF) Services** – Tel. (608) 256-1901
4. **Madison Veterans Center** – (608) 264-5342
5. **Wisconsin Department of Veterans Affairs** – (608) 266-1311