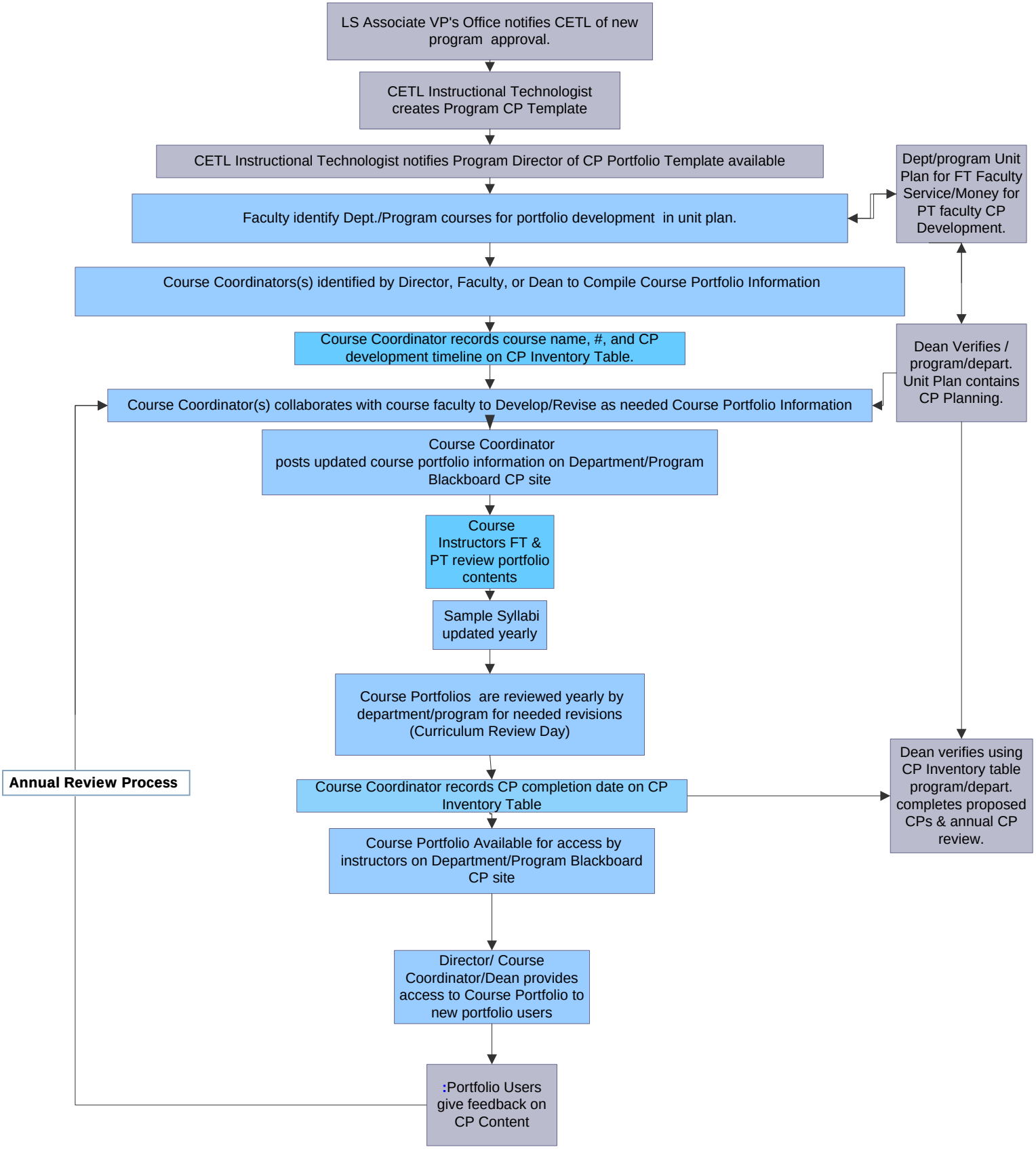Course Portfolio High Level Process Map 11/19/08